

November 1, 2023

TO: Members of the Maricopa Regional Continuum of Care Committee

FROM: Richard Crews, Human Services Campus, Co-Chair
Nathan Smith, Phoenix Rescue Mission, Co-Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA
Wednesday, November 8, 2023 – 9:30 a.m.
302 N. 1st Avenue, Suite 200, Ironwood Room
Phoenix, AZ 85003; Virtual Option Available

The MAG Continuum of Care Committee meeting has been scheduled at the time and place noted above. The meeting is open to in-person attendance for both committee members and the public. Virtual options also are available. Members of the committee wishing to attend virtually will receive instructions via email. Members of the public not attending in person may listen to the meeting via a live video stream on MAG's [YouTube Channel](#).

Opportunities will be provided to members of the public to provide public comment. Those attending in person may address the committee during the appropriate comment period(s). For those not attending in person, written comments relating to this meeting may be submitted online at azmag.gov/comment. Comments may be sent at any time leading up to the meeting, but must be received at least **two hours prior** to the posted start time for the meeting. Comments received by the deadline will be read aloud by MAG staff during the meeting.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Committee does not meet the quorum requirement, members who have joined the meeting will be notified that a legal meeting cannot occur and the meeting will end. Your participation in the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

MAG works to ensure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related authorities and regulations in all programs and activities. See our full [Title VI Notice to the Public](#) for more information. If you have any questions regarding the meeting, please contact MAG at (602) 254-6300.



MAG Maricopa Regional Continuum of Care Committee

TENTATIVE AGENDA

November 8, 2023

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to provide input through written comment to the Maricopa Regional Continuum of Care Committee on items that are not on the agenda that are within the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Members of the public are asked to submit written comments related to this meeting through the MAG website at www.azmag.gov/comment, and indicate for which meeting the comment is intended or can choose to attend the meeting in person. Comments may be sent at any time leading up to the meeting, but must be received at least two hours prior to the posted start time for the meeting. Comments received prior to the deadline will be read aloud during the meeting. Comments must not exceed three minutes in length. A total of 15 minutes will be provided for the Call to the Audience agenda item unless the Maricopa Regional Continuum of Care Committee requests an exception to this limit. Please note that comments received for agenda items posted for action will be read at the time the item is heard.

Action Requested:

Information.

3. Approval of Consent Agenda

Committee members may request that an item be removed from the consent agenda. Prior to action on the consent agenda, members of the

public will be provided an opportunity to comment on consent items. Consent items are marked with an asterisk (*).

Action Requested:

Approval of the Consent Agenda.

ITEMS PROPOSED FOR CONSENT *

***3A. Approval of the October 11, 2023 Meeting Minutes**

Approval of the October 11, 2023, Maricopa Regional Continuum of Care Committee meeting minutes.

Action Requested:

Approval.

***3B. System Flow Dashboard Review**

Included in the packet is an overview of the latest data from the System Flow Dashboard for Committee members to review.

Action Requested:

Information.

***3C. Continuum of Care Updates**

Maricopa Regional CoC updates can be found on the [Newsletters Page](#).

Action Requested:

Information.

4. System Performance Measures and Program Performance Measures Review

The System Performance Measures and Program Performance Measures are two sets of evaluation metrics that help illustrate the efficiency of the Continuum of Care. Quarterly, MAG staff will share key highlights of trends identified following the latest available data.

Action Requested:

Information and discussion.

5. New Committee Member Approval

Each year, the CoC Committee opens up membership recruitment. In October, the Committee opened up recruitment and assembled a Committee Membership workgroup to review applications and received 16 applications. The Committee Membership workgroup will discuss their recommendations for the open seats. The Committee will vote to approve the new members based on recommendations from the Membership workgroup. The Committee will also be opening up recruitment for a new Committee Co-Chair.

Action Requested:

Information, discussion, and approval of new members.

6. Coordinated Entry New Assessment Tool

In March 2023, the CoC completed the Coordinated Entry Evaluation in partnership with Homebase for technical assistance. Since then, a stakeholder workgroup was created to further analyze the VI-SPDAT assessment tool and create a new tool to use in the Coordinated Entry assessment process. The new tool was recommended by the Coordinated Entry Committee for approval by the Board. The Coordinated Entry Co-Chairs and MAG staff will present on the new tool for the Committee's understanding.

Action Requested:

Information and discussion.

7. Strategic Plan Discussion

Annually, the Continuum of Care Committee is responsible for working on a variety of priorities as part of the CoC's Strategic Plan. The CoC Committee will discuss what they would like to work on and hope to accomplish in 2024.

Action Requested:

Information and discussion.

8. Move On Workgroup Update

The Move-On Strategies Workgroup has been meeting to progressively engage people in Rapid Rehousing and Permanent Supportive Housing to move into Public Housing Authority vouchers once supportive services are no longer needed. Individuals are screened and assessed for their stability. This is being done to open up more RRH and PSH units for those who are actively experiencing homelessness with higher needs. Vanessa Carthell will be providing an overview and update on the workgroup.

Action Requested:

Information and discussion.

9. Systems of Care Workgroups Update

Decreasing returns to homelessness was identified as part of the Maricopa Regional Continuum of Care's System Performance Measures. In order to accomplish this goal, the Maricopa Regional Continuum of Care Committee will receive an update on the current work being done in these workgroups, how to better focus efforts to increase connections to other systems of care, and how to more effectively solve problems within the homelessness system.

Action Requested:

Information and discussion.

10. Request for Future Agenda Items

Topics or issues of interest that the Maricopa Regional Continuum of Care Committee would like to have considered for discussion at a future meeting will be requested.

Action Requested:

Information.

11. **Comments from the Committee**

An opportunity will be provided for Maricopa Regional Continuum of Care Committee members to present a brief summary of current events. The Maricopa Regional Continuum of Care Committee is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Action Requested:

Information.

Adjournment

Reminders and Resources:

Next Meeting: Wednesday, December 13, 2023 – 9:30 a.m.

For updates on what other Maricopa Regional Continuum of Care Committees are working on, please visit our [Newsletters Page](#). Interested in joining a Maricopa Regional Continuum of Care Workgroup or Collaborative? Find all our Workgroup and Collaborative information [here](#).

View other Maricopa Regional Continuum of Care [resources](#), including [trainings](#), [news](#), and [funding opportunities](#).

MINUTES OF THE
MARICOPA REGIONAL CONTINUUM OF CARE
COMMITTEE MEETING
October 11, 2023

[Video recording of the meeting](#)

<u>MEMBERS ATTENDING IN PERSON</u>	<u>MEMBERS ATTENDING VIRTUALLY</u>
Nathan Smith, Phoenix Rescue Mission, Co-Chair	Dawn Bogart, Homeless Youth Connection Vanessa Carthell, Arizona Behavioral Health Corporation Anne Marie Johnston, Community Bridges Callie Lamers, Save the Family Janet Flores as proxy for Marcie McFarlin, HOM, Inc. Jim McPherson, Phoenix Community Alliance Jennifer Page, Mercy Care Aaron Raine, City of Mesa Ty Rosensteel, Solari Crisis and Human Services Patricia Scott-Lopez, Arizona Complete Health Laura Skotnicki, Salvation Army Ashlee Tziganuk as proxy for Alison Cook-Davis, Morrison Institute for Public Policy Mila Valle, UMOM New Day Centers Emily Walsh, Maricopa County Health Department Reyna Yslas, Chicanos Por La Causa <u>MEMBERS NOT ATTENDING</u> Michelle Alberti, A New Leaf Richard Smith, Human Services Campus, Co-Chair Christina Lopez, Native American Connections Sara Sims, Phoenix Elementary School District Chris Wallace, U.S. Department of Veteran's Affairs

1. Call to Order

The meeting of the Maricopa Regional Continuum of Care Committee was called to order by Co-Chair Smith at 9:31 a.m. A quorum of the Committee was present collectively in person and via

Zoom.

2. Call to the Audience

An opportunity was provided to members of the public to address the Committee by submitting written comments via the MAG website. Co-Chair Smith asked MAG staff if they received any public comments for the meeting. Haleigh Owens, MAG Human Services Planner, responded that no public comments were received.

Hearing no further comments, Co-Chair Smith moved to the next agenda item.

3. Approval of Consent Agenda

Co-Chair Smith asked if members of the Committee had any questions or comments about agenda item 3. Hearing none, Co-Chair Smith requested a motion to approve the consent agenda.

Mr. McPherson motioned to approve the consent agenda. Ms. Bogart seconded the motion. with Ms. Bogart, Ms. Carthell, Ms. Tziganuk as proxy for Ms. Cook-Davis, Ms. Jonston, Ms. Lamers, Ms. Flores as proxy for Ms. McFarlin, Mr. McPherson, Ms. Page, Mr. Raine, Mr. Rosensteel, Ms. Scott-Lopez, Ms. Skotnicki, Ms. Valle, Ms. Walsh, and Ms. Yslas voting in favor of the motion, and a unanimous voice vote from members in person.

*3A. Approval of the August 9, 2023 Meeting Minutes

The Committee, by consent, approved the September 13, 2023 meeting minutes.

*3B. Approval of System Flow Dashboard

This item was heard for information only.

*3C. Approval of Continuum of Care Updates

This item was heard for information only.

4. Metrics for Monitoring and Evaluation Presentation

In early 2023, the Board approved a new set of monitoring policies and associated tools created by the MAG Staff. Cleo Warner, MAG Humans Services Planner with MAG, provided an overview of the policy and monitoring process.

Her presentation may be found at this [LINK](#).

Ms. Warner listed the objectives for monitoring, which included upholding federal and community standards. She also listed who is monitored, when monitoring occurs, and what tools are used to monitor. The two categories for who is monitored are prioritized and routine monitoring. Agencies selected for prioritized monitoring complete monitoring tools and check-

ins and are scheduled for in-person file reviews and program discussion. Agencies not selected for prioritized monitoring are chose for routine monitoring and complete annual check-in tools for MAG review. Prioritized monitoring has onsite visits from December through February and routine monitoring visits occur from February through April. The agencies selected for prioritized monitoring are determined by a number of criteria and is outlined in MAG's monitoring policies, which is available on the MAG website at this [LINK](#). Ms. Warner also shared that the new monitoring tools may be found on the MAG website at this [LINK](#).

Ms. Warner shared that MAG offers technical assistance to agencies being monitored. This technical assistance differs year to year depending on the needs for the agencies for that monitoring year. The Continuum of Care Learning Gateway has 56 trainings available to help agencies. If MAG provides technical assistance but standards are still not being met, performance improvement plans will be put in place.

This concluded Ms. Warner's presentation.

Ms. Lamers asked where the monitoring tools may be found. Ms. Warner directed her to the MAG website at this [LINK](#).

Ms. Skotnicki asked how the scoring process will factor into the annual review. Ms. Warner said there is a question on the Notice of Funding Opportunity scorecard that directly scores monitoring.

Hearing no further questions, Co-Chair Smith moved to the next agenda item.

5. New Member Recruitment

Each year, the CoC Committee opens membership recruitment. The CoC Committee will discuss the current open seats, who will sit on the membership workgroup, timeline for recruitment, and vote to open membership. Ms. Owens provided information on perspectives that are underrepresented on the CoC Committee. The CoC is hoping to recruit members with perspectives from victim services, public housing agencies, and individuals currently experiencing homelessness. Ms. Skotnicki and Ms. Valle volunteered to participate in the membership workgroup.

Ms. Brown asked if there were recruitment strategies to connect with individuals experiencing homelessness. Ms. Owens said that she is open to suggestions. Ms. Brown suggested connecting with the Lived Experience Committee.

With no further comments, Co-Chair Smith moved to the next agenda item.

6. Funding Overview

Last month, the Continuum of Care Committee requested a presentation on the current funding in Maricopa County and what funding reductions are expected in 2024. Katie Gentry, MAG Regional Homelessness Program Manager, presented on this topic.

Her presentation may be found at this [LINK](#).

Ms. Gentry shared that the presentation would focus on government funding in response to members requesting the presentation topic. Ms. Gentry began her presentation with listing several funding opportunities and how the funding may be provided to agencies or cities. Some of these examples included block grants such as the ESG Community Development Block Grant, SAMHSA federal funding, or cities and towns allocating funding through their individual councils. Mr. Gentry noted that because of the numerous ways for funding to occur, funding sources are difficult to track.

Next, Ms. Gentry discussed different types of federal funding and their amounts from 2019 to 2023. She highlighted the Community Development Block Grant and the HOME Investment Partnerships Program. She shared that each of these programs have certain criteria that dictate the parameters on how to use the funding. For example, the CDBG can use 15 percent of its funding for homelessness efforts such as construction of a shelter but cannot be used to provide rapid rehousing services. The HOME Program can be used for tenant based rental assistance and construction of affordable housing but may not be used to operate a shelter. Ms. Gentry asked the members to take notice that the federal grant amounts have not significantly from year to year.

The COVID-19 Pandemic Funding for homelessness totaled over 300 million dollars across between the different block grants and the COVID-19 Relief Fund. The COVID-19 funding dramatically increased local budgets to respond to homelessness and the funds have spenddown timelines ranging from 2023 to 2026.

Ms. Gentry expressed that the community needs to be cognizant that the same amount of funding will not be present moving forward. During the pandemic, shelters increased by 40 percent, therefore, determining how to sustain these shelter increases without the pandemic funding is imperative.

Mr. McPherson asked if the concerns Ms. Gentry raised in her presentation need to be discussed with higher levels of office. Ms. Gentry shared that there is a lot of conversation about this topic

at the jurisdiction level, and she feels that these conversations are imperative to be had between mayors, city managers, and staff. She also shared that leaning on the funding from the Housing Trust Fund will allow collaboration between the federal, state, and local levels.

Co-Chair Smith asked if Ms. Gentry knew of potential solutions being discussed that would help sustain the work achieved from the COVID-19 funding. Ms. Gentry said that a lot of the hotels may go away to replace with permanent shelters put up. The cost to set-up that shelter are set up in ARPA funds. We need to find an ongoing operating cost. Communities need to put more money into shelters to maintain what is currently going on. We could look at what other funding sources we could be using that we are not tapping into.

Mr. McPherson maybe we could reach out to Grant Makers Forum ask what they can do to help the cause in the future for funding. Co-Chair Smith said that non-profits don't have the same strategic tie in as a government would. Grant makers forum is this. Ms. Gentry said that the Board is looking into how to bring businesses into the picture. It's hard to look in from the outside. Co-Chair Smith said it's important to see how visually funding is going away.

With no further comments, Co-Chair Smith moved to the next agenda item.

7. Strategic Plan

Annually, the Continuum of Care Committee is responsible for working on a variety of priorities as part of the Continuum of Care's Strategic Plan. Mr. McPherson discussed what the committee would like to work on and hope to accomplish in 2024.

His presentation may be found at this [LINK](#).

He provided what the monthly, quarterly, annual, and scheduled project tasks have been leading up to this year's strategic planning. Mr. McPherson noted that he believes that a good plan to add is an initiation, planning phase and closing phase. He listed steps within these phases. This concluded Mr. McPherson's presentation.

Co-Chair Smith commented on how it is irresponsible for any committee to approve something blindly because it gets sent to the Board and is a basis for passing millions of dollars. Co-Chair Smith suggested that tasks from Mr. McPherson's presentation points could be called objectives and then each have tasks in place to meet those objectives.

Ms. Owens said that we can also use this time to plan for the 2024 Strategic Plan. As a committee

serving the Board, objectives need to be sent to the Board by next month. Ms. Owens encouraged members to provide ideas.

Office hours will be in-person on November 8th. Register for the meeting by visiting this [LINK](#).

Members discussed that prevention work is a good topic to relay to the Board as a 2024 objective. Ms. Bogart said that prevention needs to include what we define as homeless.

With no further comments, Co-Chair Smith moved to the next agenda item.

8. Systems of Care Workgroups Update

Decreasing returns to homeless was identified as part of the Maricopa Regional Continuum of Care's System Performance Measures. In order to accomplish this goal, Co-Chair Smith discussed the current work being done in these workgroups and how to better focus efforts to increase connections to other systems of care

The most recent meeting occurred September 18. The group developed one-pagers for case managers in all systems. Their goal is to close out the workgroup within the next couple months.

With no further comments, Co-Chair Smith moved to the next agenda item.

9. Request for Future Agenda Items

Co-Chair Smith asked if there were any requests for future agenda items.

Ms. Cartell would like to provide an update on the Move-On Strategy at an upcoming meeting. She also commented that she hopes to see everyone in person for the Strategic Planning meeting.

Hearing no further comments, Co-Chair Smith moved on to the next agenda item.

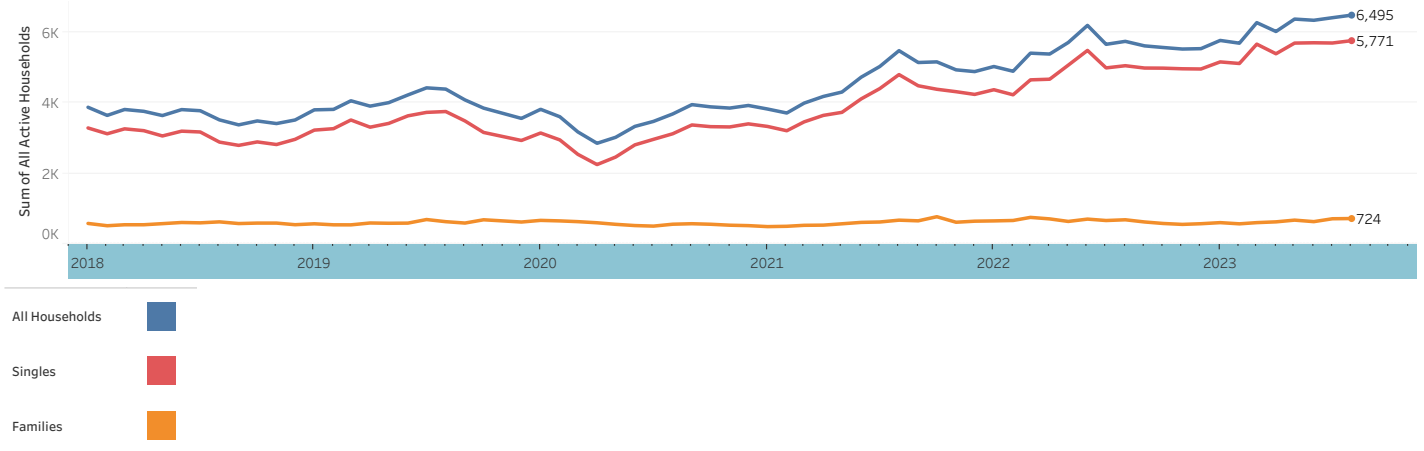
10. Comments from the Committee

Co-Chair Smith asked if there were any comments or announcements from members of the Committee.

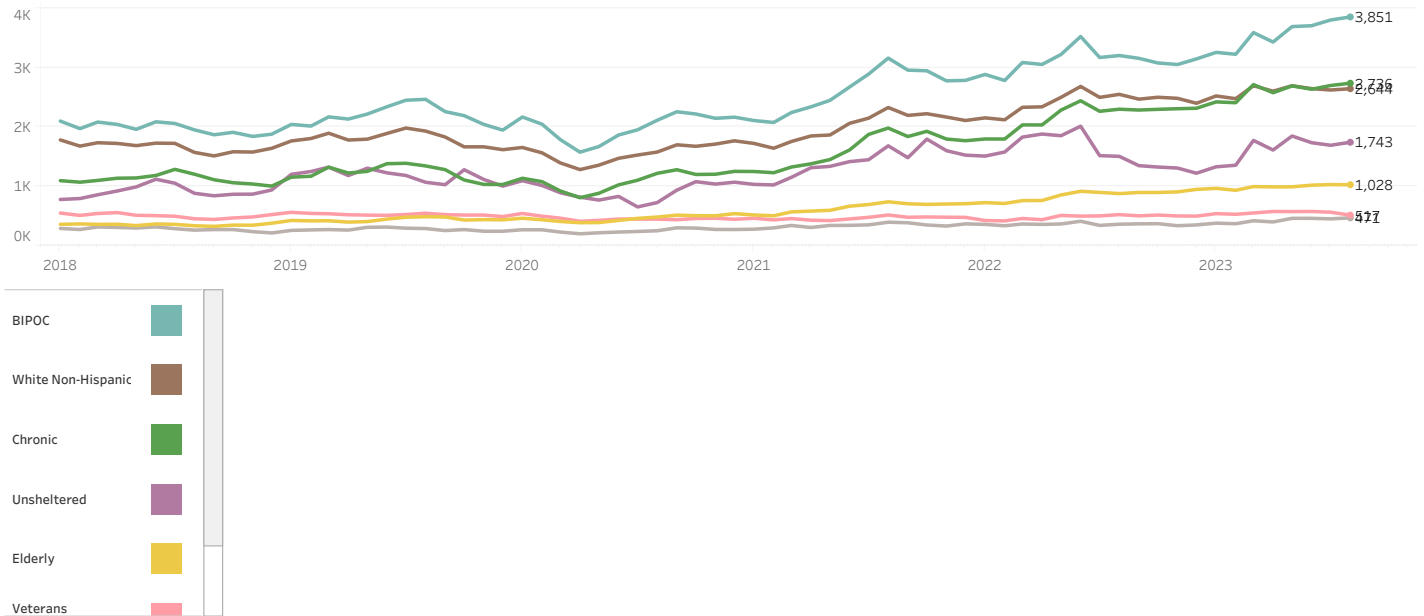
Adjournment

There being no further business, Co-Chair Smith adjourned the Committee meeting at 10:48 a.m.

Total Number of Active Households



Number of Active Households by Sub-Population



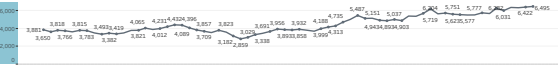
Definitions:

Total Number of Active Households

All Households - Total Number of Households (Hover for Client Count)..

Overview

Actively
Homeless
All
Heads of Household
Actively
Homeless



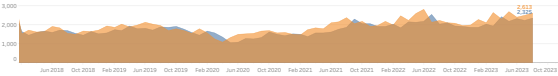
This dashboard displays Phoenix/ Maricopa County CoC population summary data. Use it to view high-level trends over time and to validate actively homeless numbers across different populations.

Click the **Filters and Settings** button to adjust populations, dataranges, and how the data is displayed.

Hover over the legend icons to see a brief definition of each metric.

For any questions regarding data, please contact Tyler Rosensteel at tyler.rosensteel@shelter-inc.org

Total Inflow/
Total Outflow
All
Heads of Household
Total Inflow
Total Outflow



Inflow Detail
All
Heads of Household
New Client
Returned from H.
Returned from Inc.



Outflow Detail
All
Heads of Household
Total Housed - All
Unknown/Targeted

